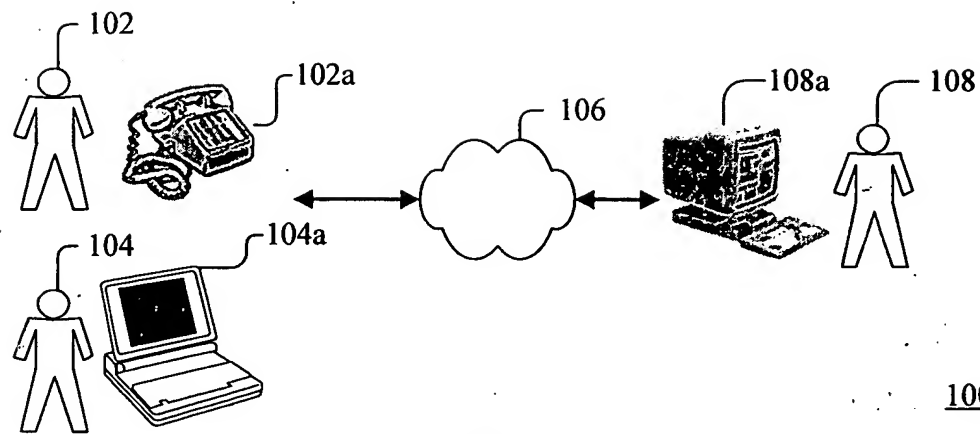


10/05/180



100

Fig. 1

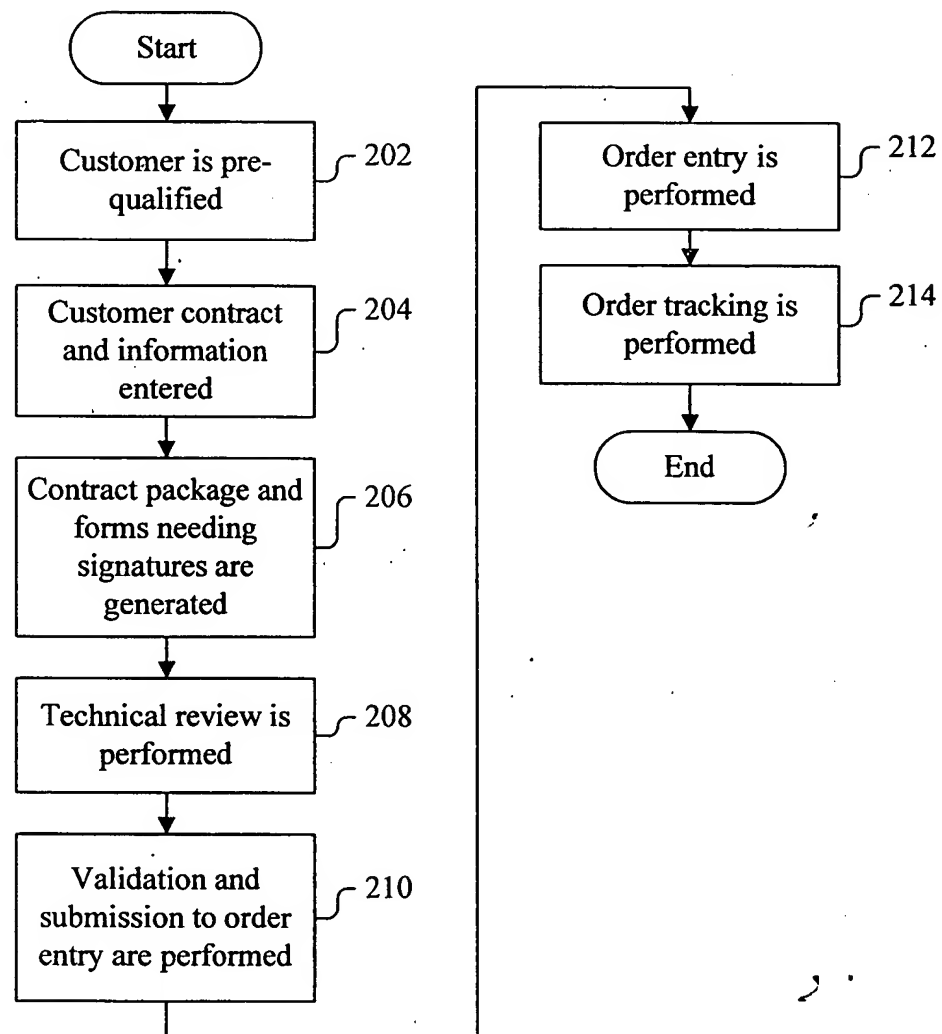


Fig. 2

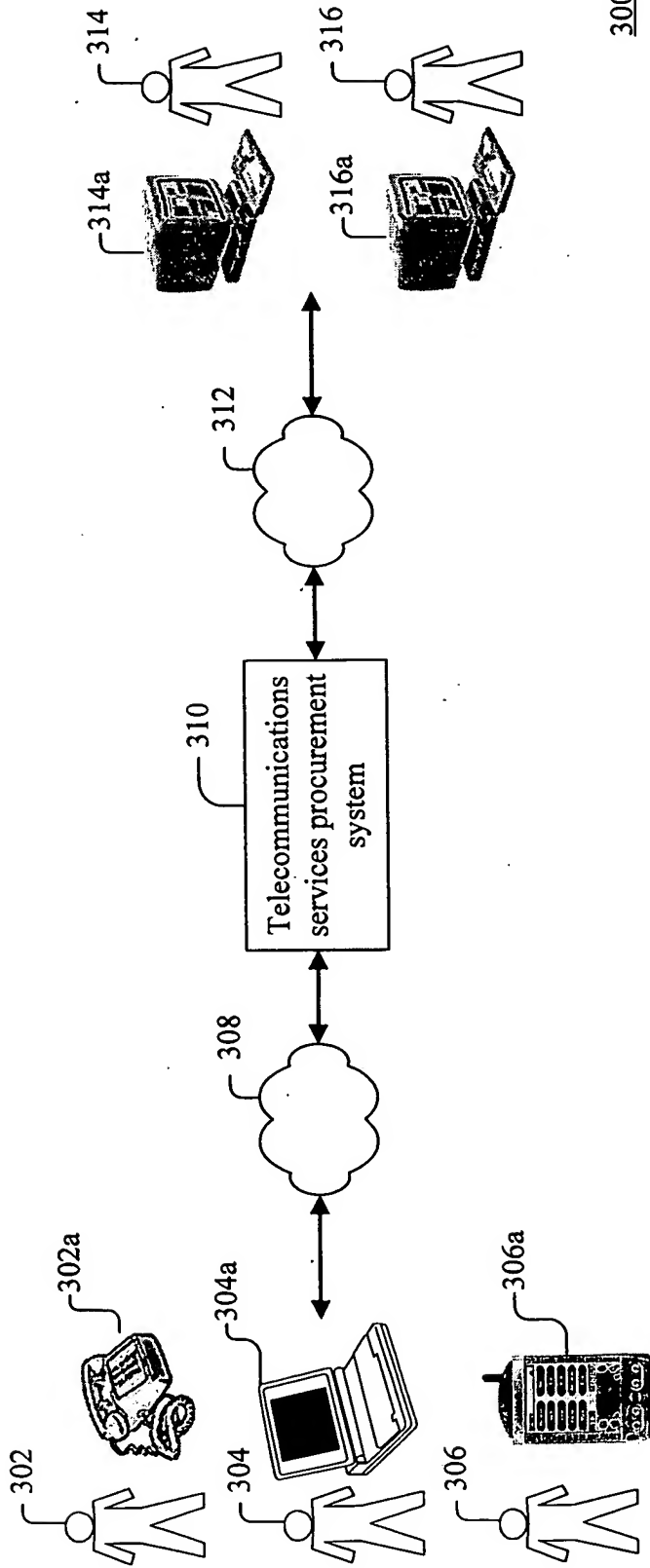


Fig. 3

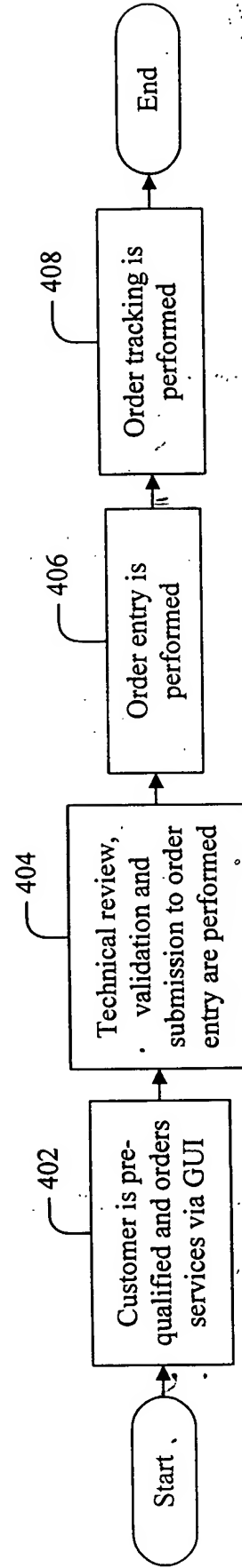


Fig. 4

10/05/180

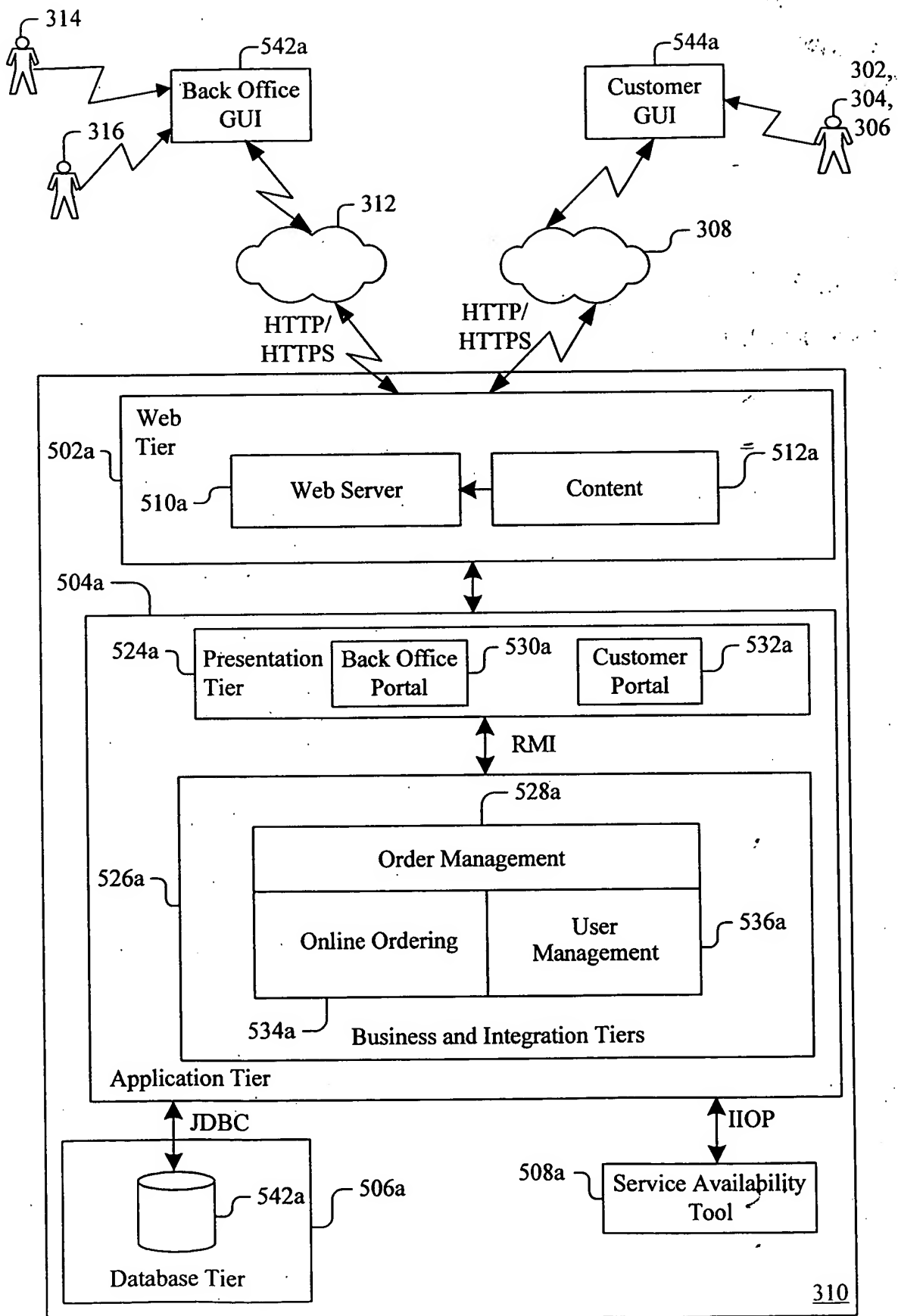


Fig. 5a

10/05/180

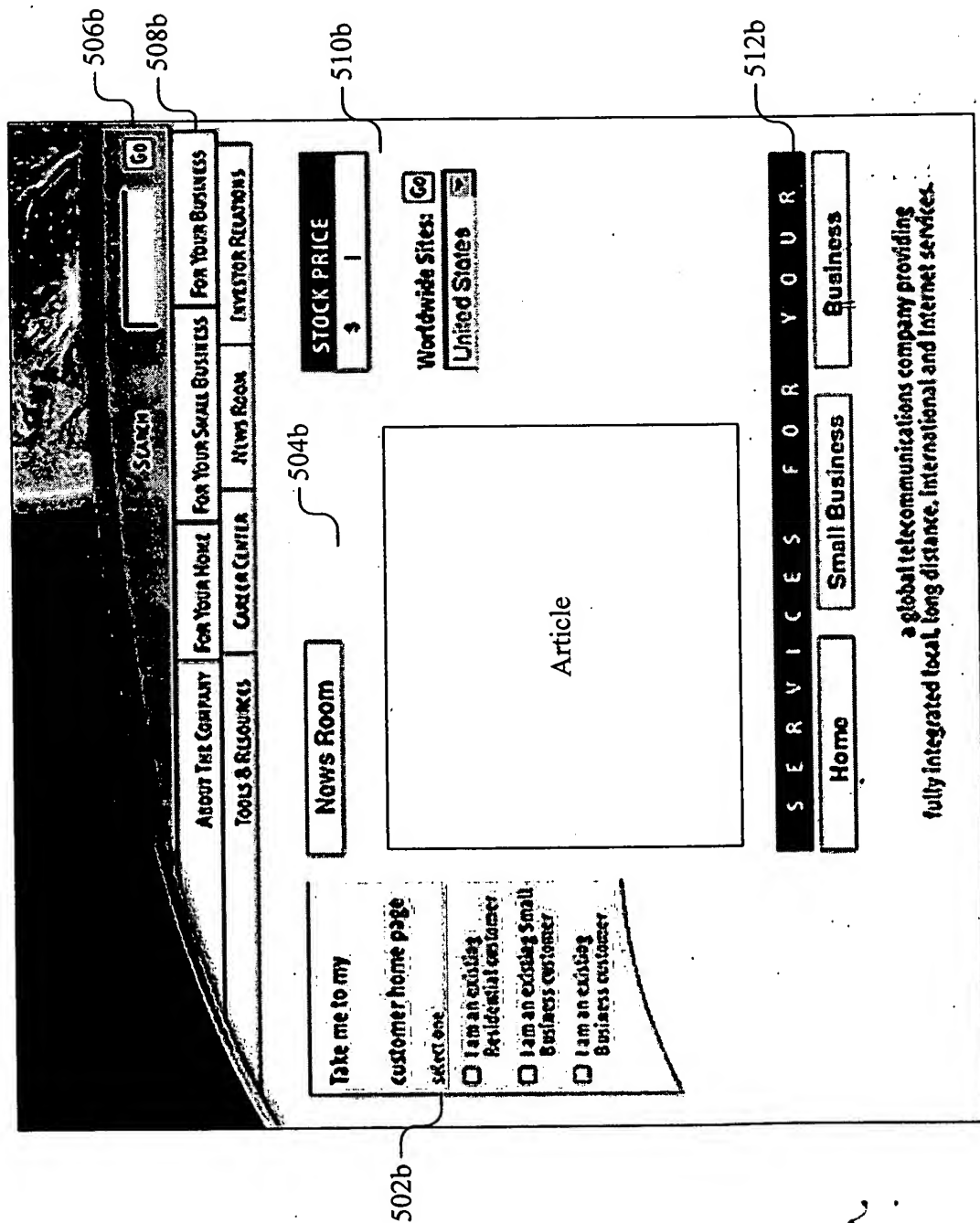


Fig. 5b

10/05/180

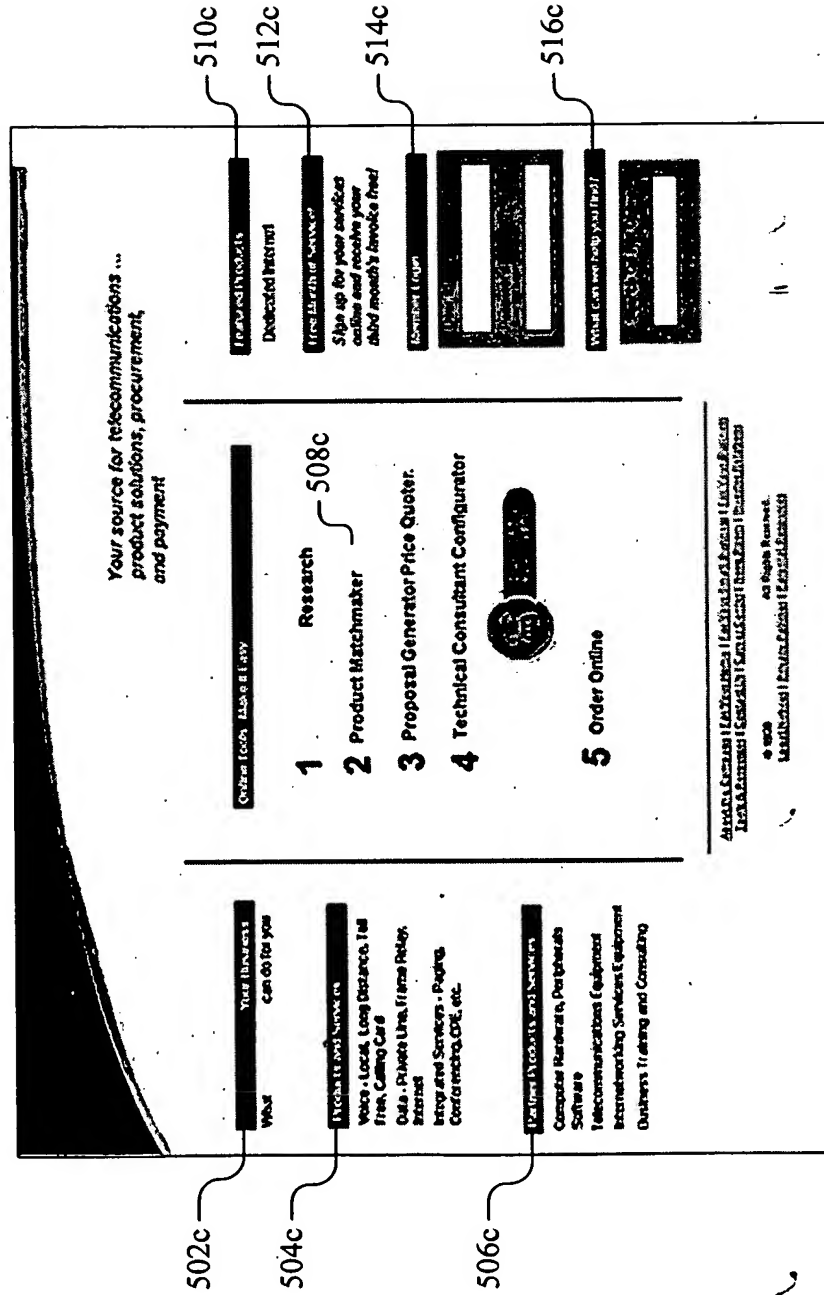


Fig. 5c

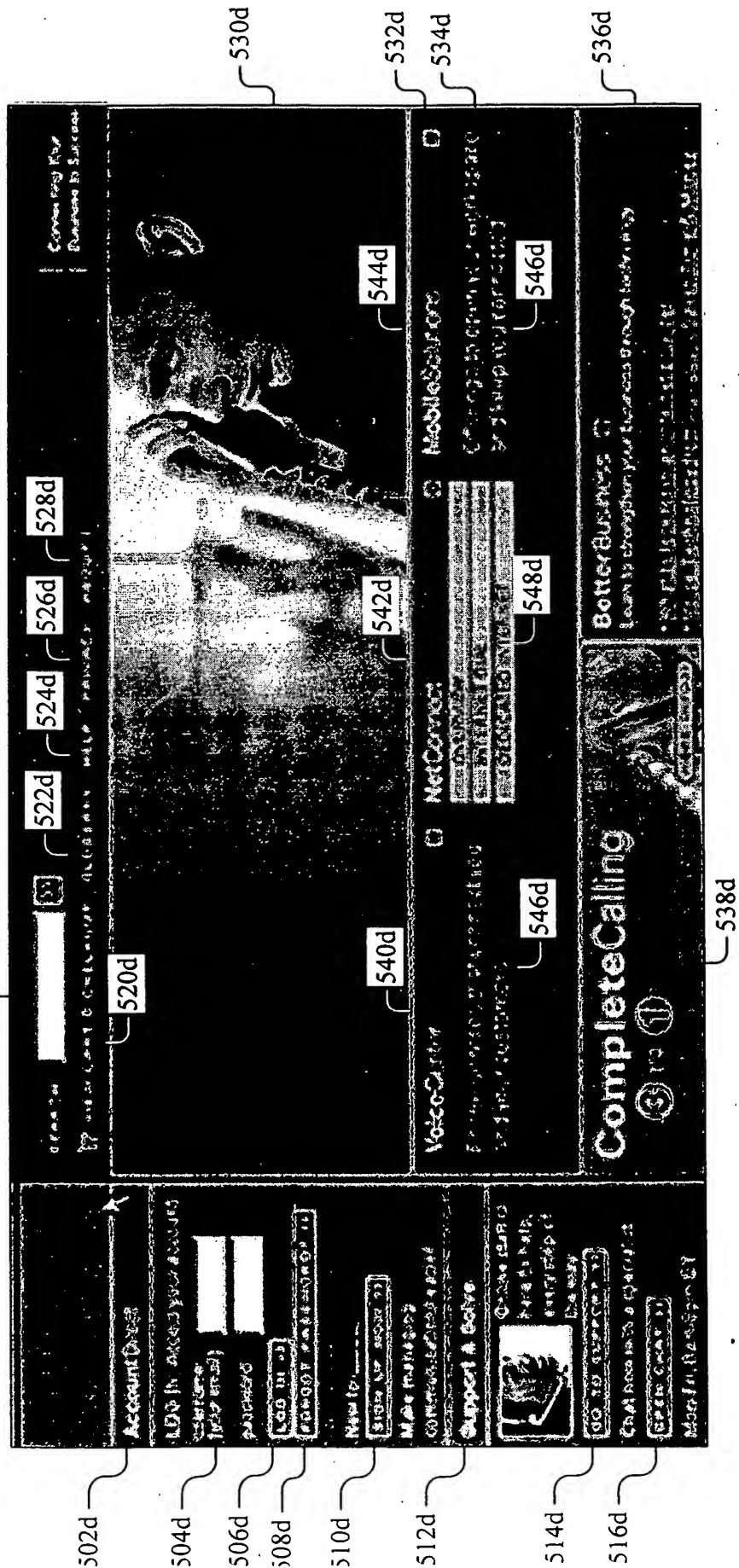


Fig. 5d

12/05/180

10/05/180

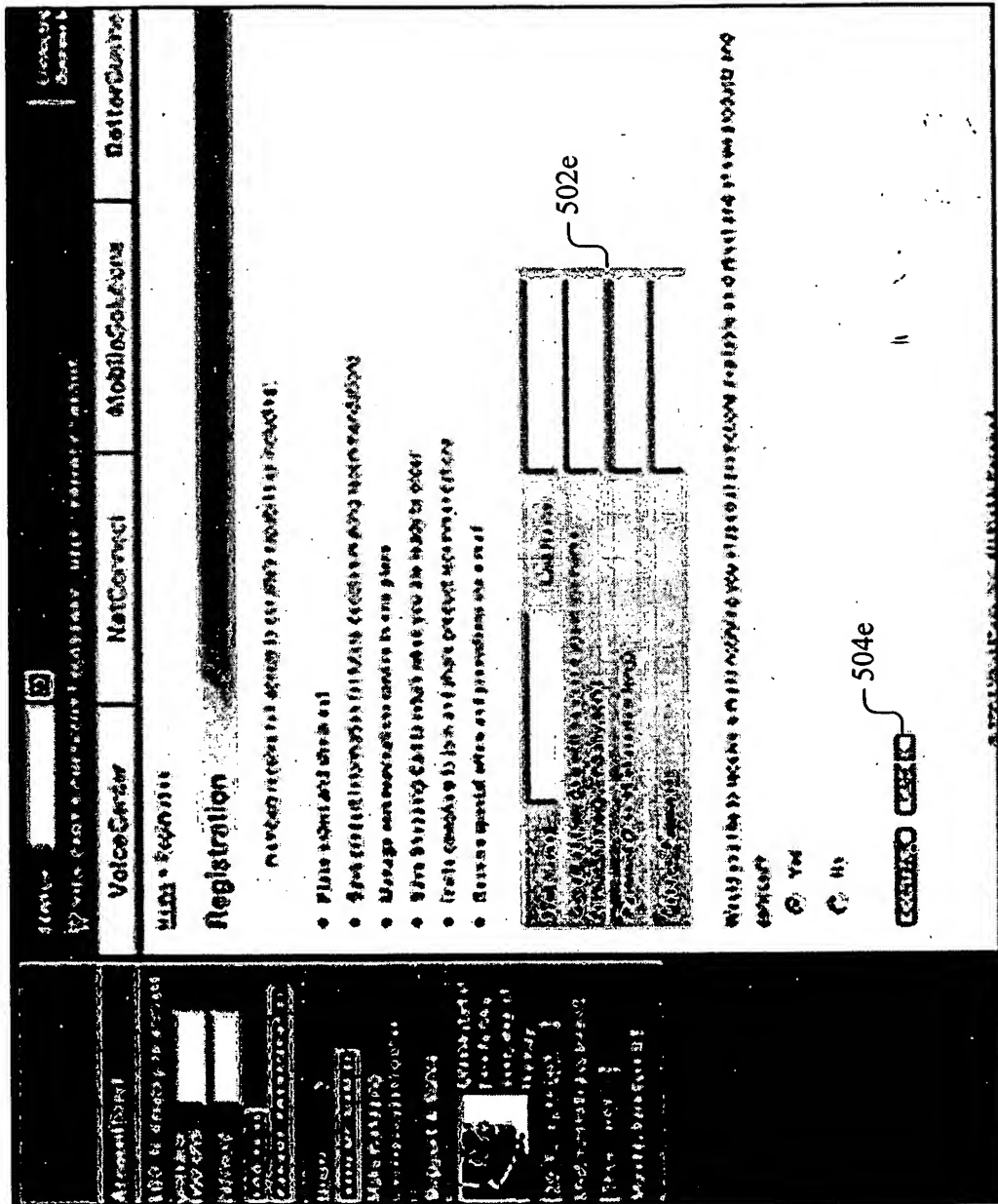


Fig. 5e

10/05/180

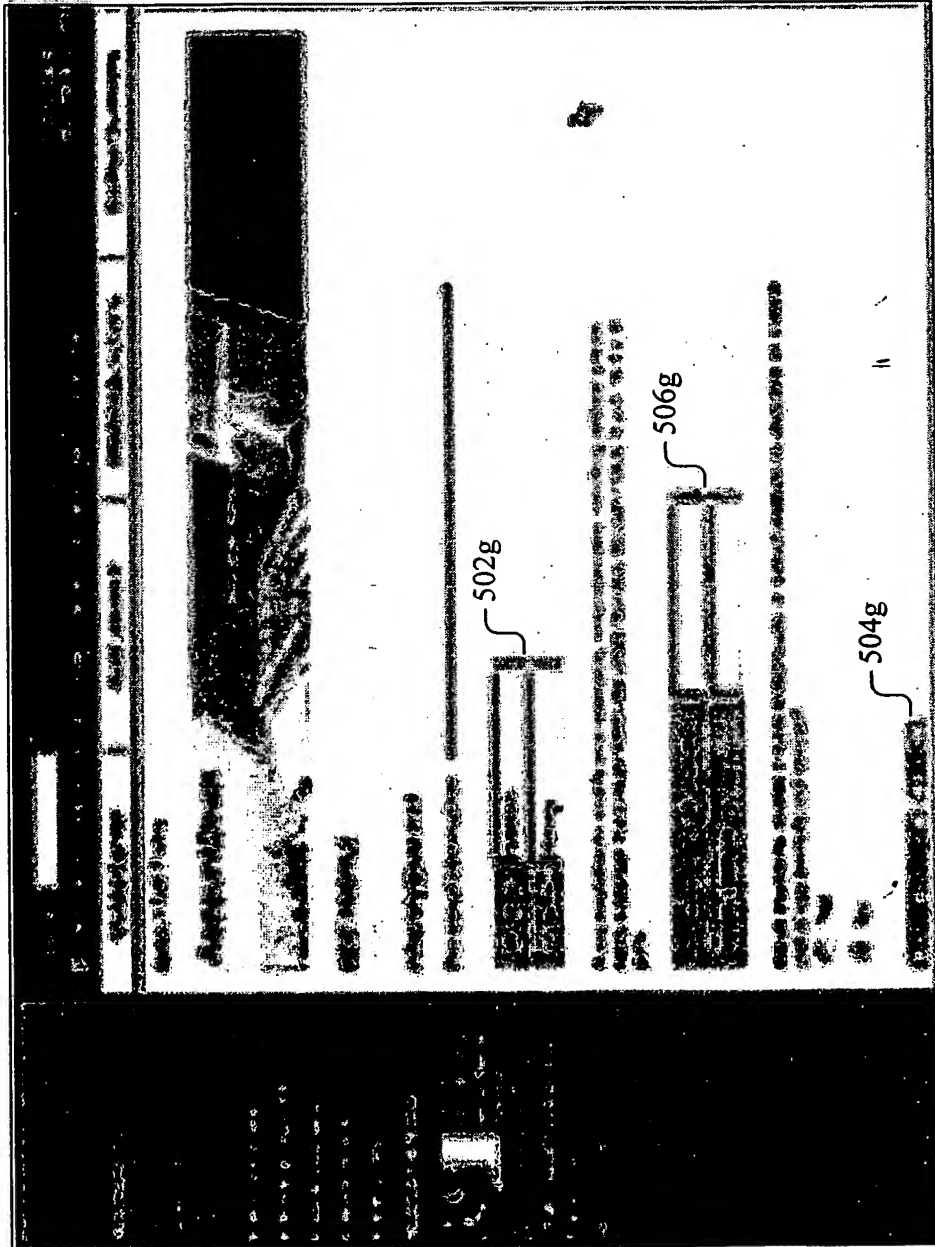


Fig. 5g

10051180

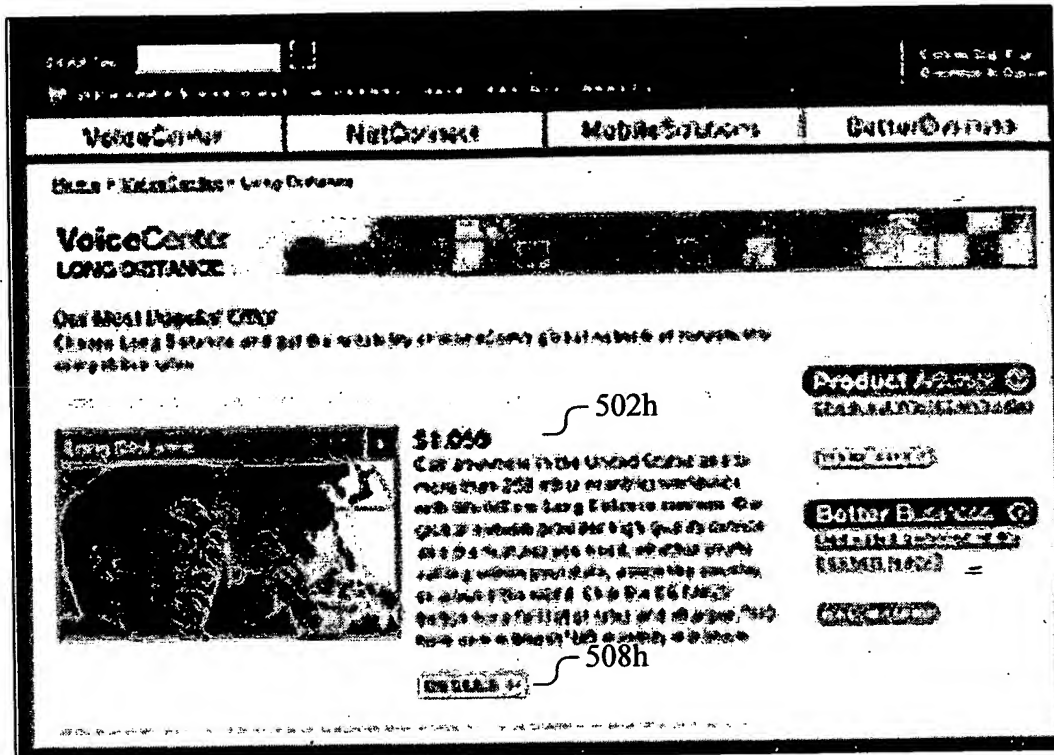


Fig. 5h

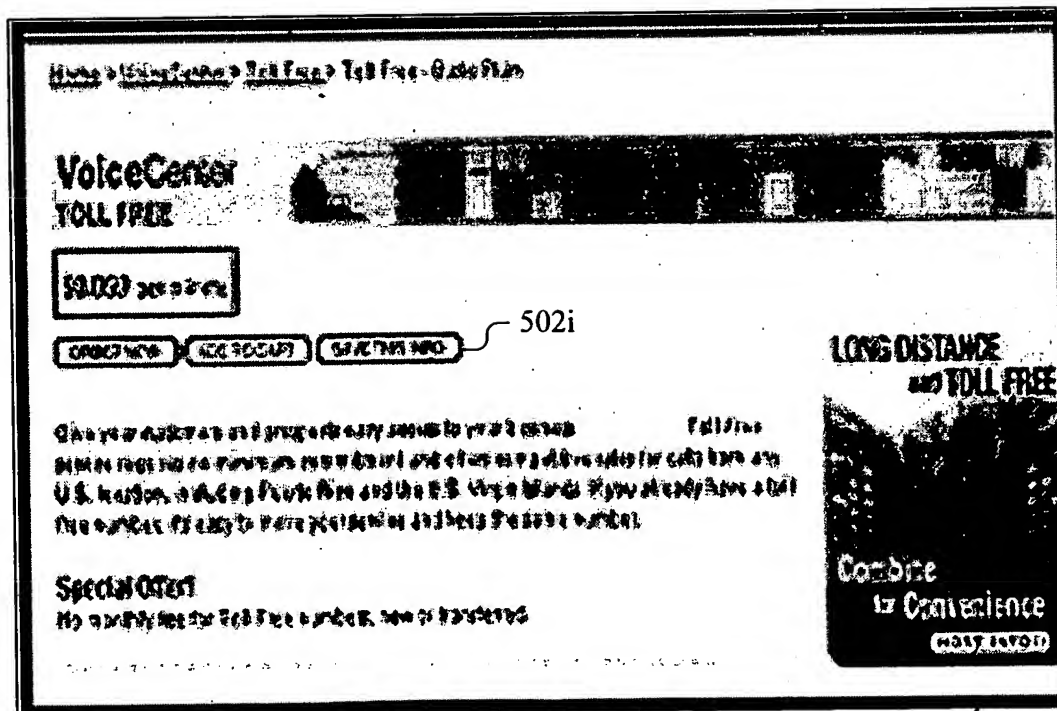


Fig. 5i

10/05/180

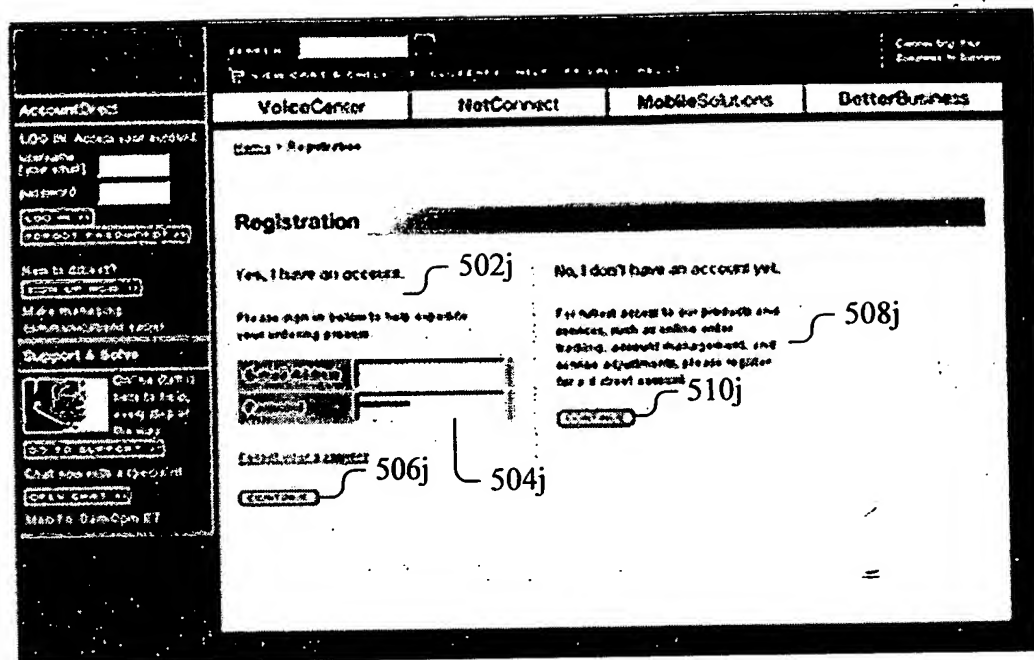


Fig. 5j

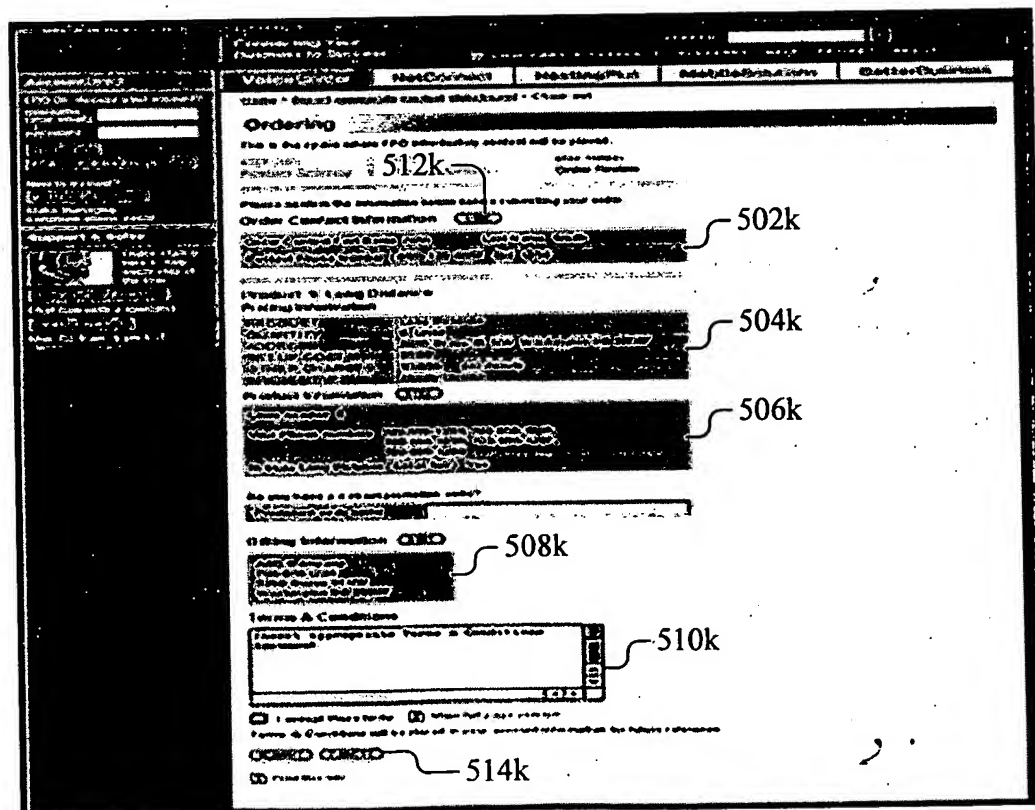


Fig. 5k

10/05/180

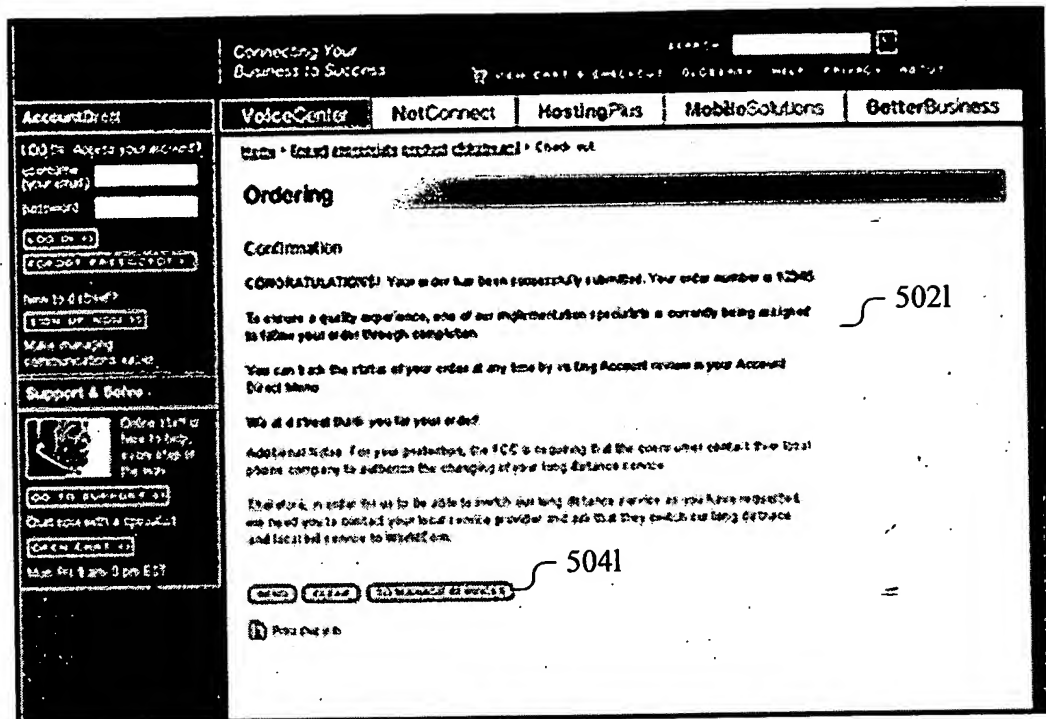


Fig. 5l

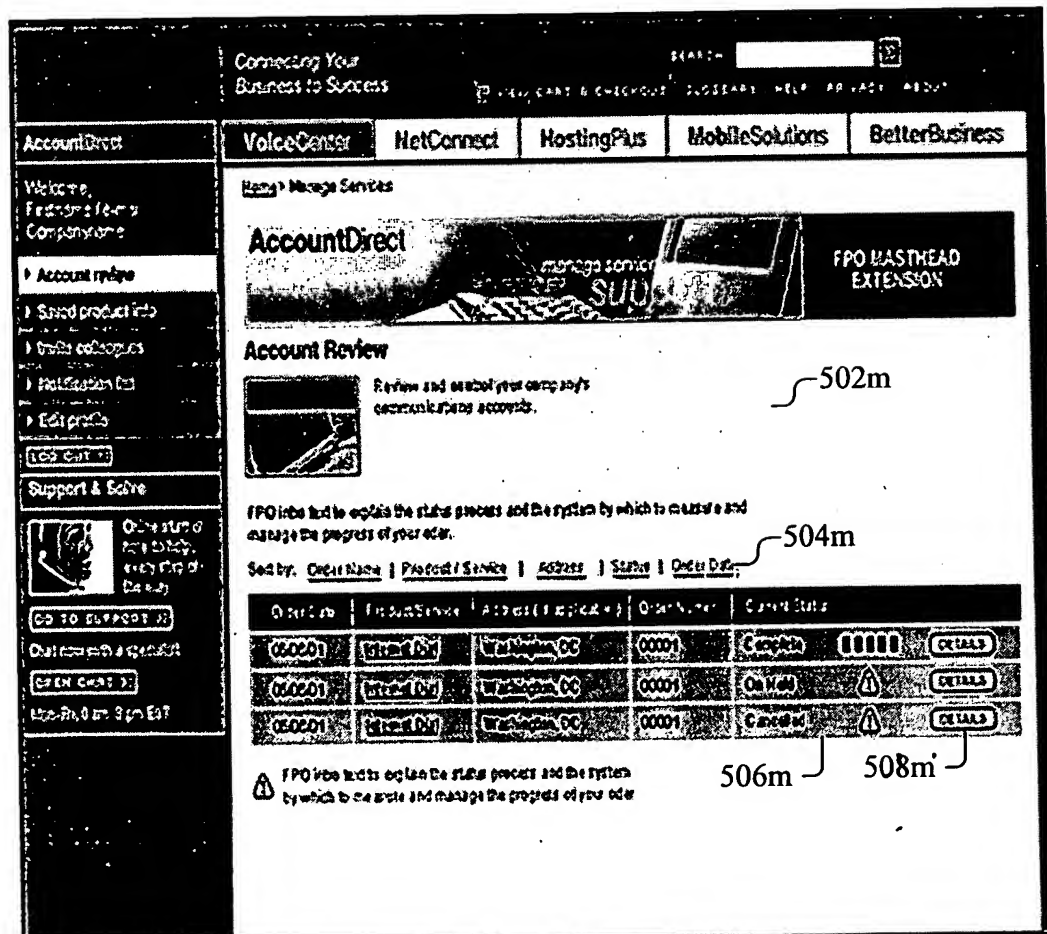


Fig. 5m

[illegible]

—

10/05/180

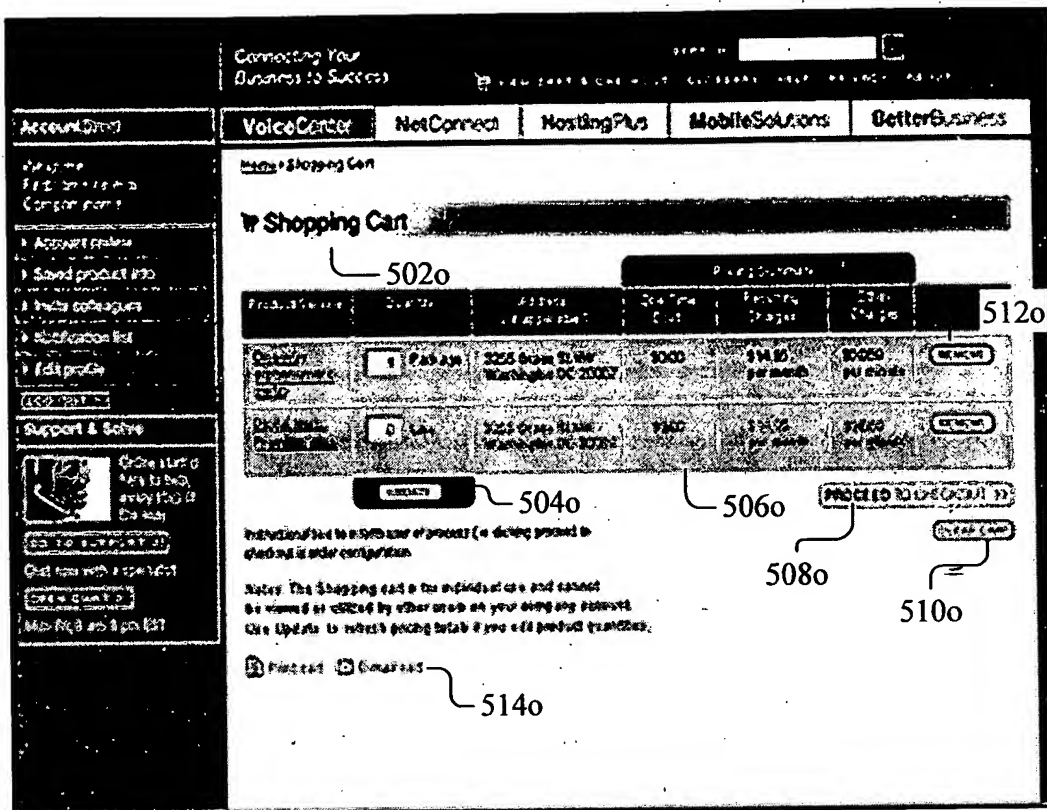


Fig. 5o

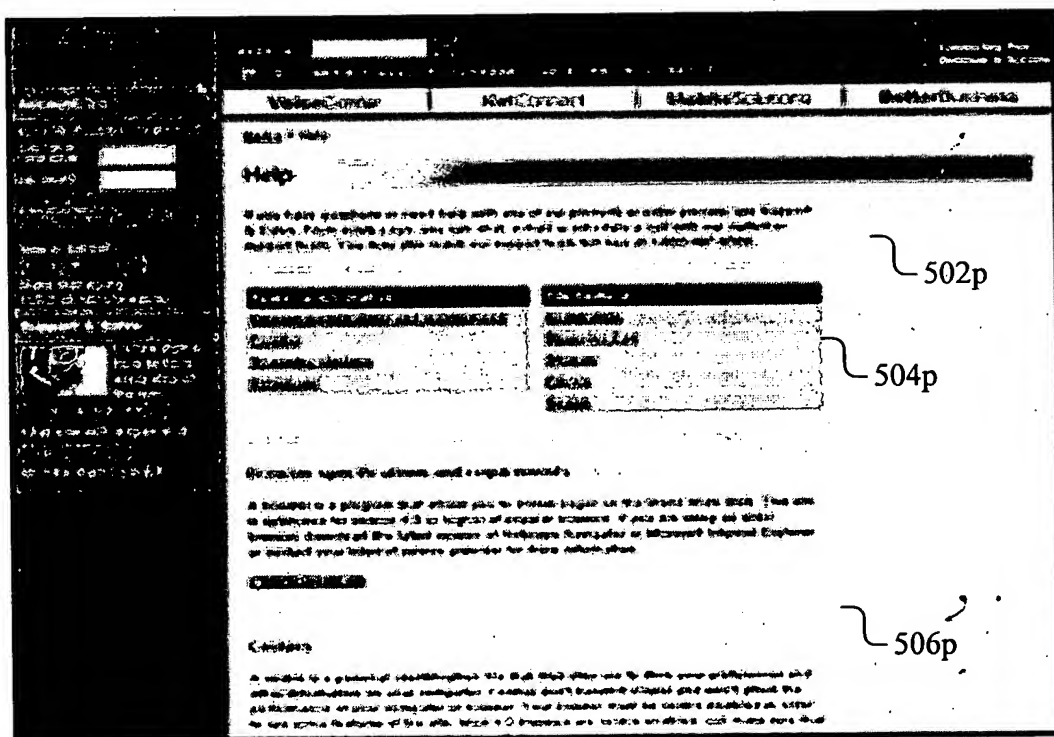


Fig. 5p

10/05/180

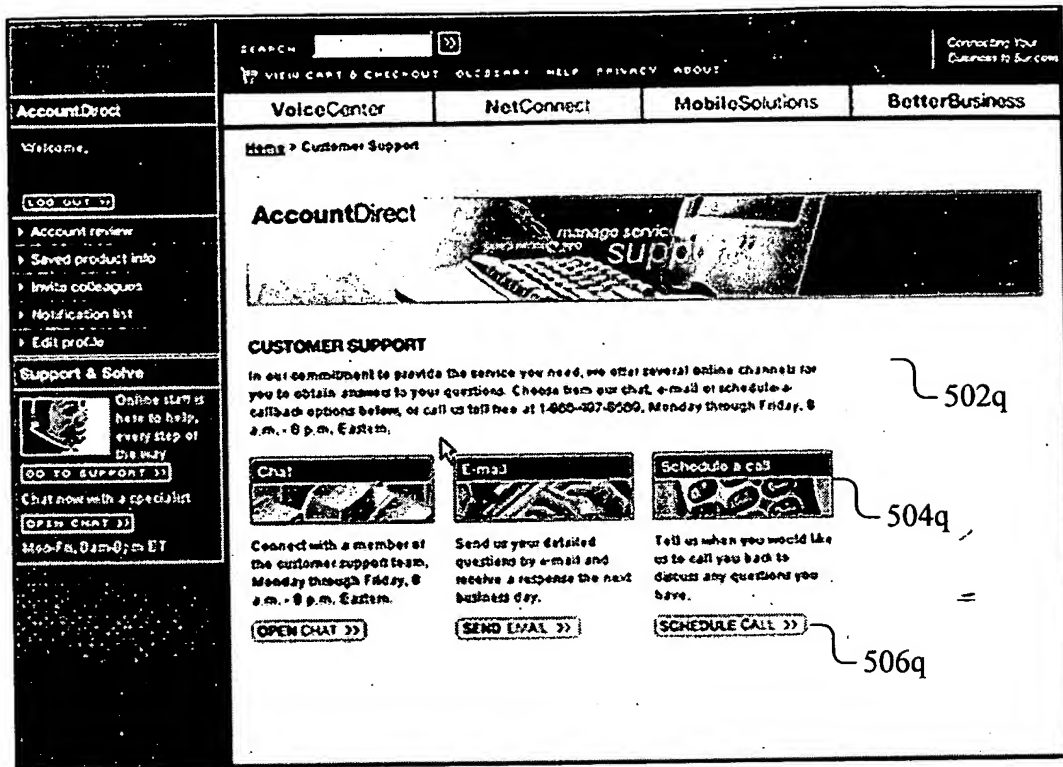


Fig. 5q

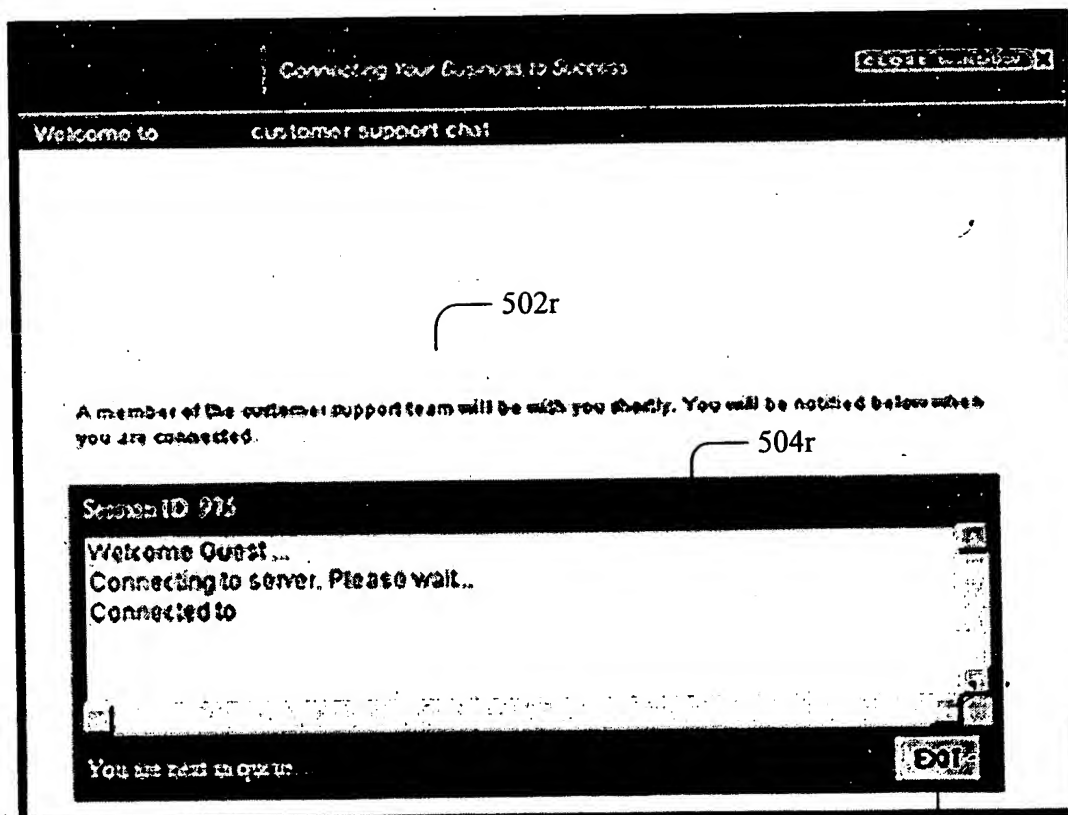


Fig. 5r

604a

Customer Home **none selected** **LOG OFF**

User: Administrator, Administrator

SEARCH

Search for:

Orders

Order Status: Order No.: Order No. (Number): Order No. (Status):

KASP ID: User Name: Order No. (Number):

Assigned To: Last Modified By:

Customer Photo:

Data Order:

Number Of Records to Display:

SEARCH

608a

602a

610a

612a

614a

Fig. 6a

Customer Home

User Administration Administer Users, Administer

USER HOME MANAGE AGENTS CUSTOMER HOME SHOP CART

MANAGE AGENTS

Instructions
Click on "CREATE" to create a new back office user account. Select a back office user in the list box and click "MODIFY" to view information. Specify user Type to filter the list of users.

CREATE 608b

User Type 604b
All Agents

User 606b

Active
Active
Active
Active
Active
Active
Active
Inactive
Inactive inactive2 inactive2

MODIFY 610b

User Home | Manage Agents | Customer Home | Shop | Cart

Fig. 6b

10/05/180

Customer Name: none selected

User: Administrator, Administrator

10000

Modify Back Office User Detail Information

Instructions
Modify agent detail information below.

Agent Name: Inactive3

Time Type: Back Office User

Active: ☐ Inactive: ☐

First Name: Inactive3

Last Name: Inactive3

604c

602c

Phone Number: - - X

606c

SAVE CANCEL

Home | Manage Agents | Customer Home | Shop | Cart

Fig. 6c

Customer Name: 117

User: Administrator, Administrator

10000

ORDER & DETAIL

604d

Order #

Date Ordered

Status: Submitted

Contact Name

Contact Telephone

Last Modified Date

608d

UPDATE

Order Price:

602d

Order Pre Status:

NASP ID

UPPin Number

Assigned ID:

Phone Code

606d

610d

612d

614d

Home | Manage Agents | Customer Home | Shop | Cart

Fig. 6d

Customer Name: none selected

User: Administrator, Administrator

LOG OFF

USER HOME MANAGE AGENTS CUSTOMER HOME SHOP CART

MAINTAIN NASP ID

Number of NASP IDs currently available in the system at 10:13 AM

New Range: 602e

Start of Range: End of Range: 604e

CREATE NEW RANGE

Range ID Threshold: 606e

Threshold: 608e

SAVE THRESHOLD

CANCEL: 610e

Home | Manage Agents | Customer Home | Shop | Cart

Fig. 6e

Page 1 of 1

Page 2 of 2

610f

602f

608f

604f

606f

Fig. 6f

10/05/180

My Profile

First Name: [Text Field]

Last Name: [Text Field]

Email Address: [Text Field]

Phone Number: [Text Field]

History

Order ID	Order Date	Order Status	Order Total
123456	10/05/180	Completed	\$123.45

Fig. 6g

My Profile

First Name: [Text Field]

Last Name: [Text Field]

Email Address: [Text Field]

Phone Number: [Text Field]

History

Order ID	Order Date	Order Status	Order Total
123456	10/05/180	Completed	\$123.45

Fig. 6h

10/03/180

604i

602i

606i

608i

610i

Fig. 6i

Customer Name

User: Administrator, Administrator

USER NAME CONTACT ADIOTS CUSTOMER INFO SHOP CART

CONFIGURE PRODUCT
Instructions
To configure your product, enter the information requested in the fields below. Click the "CONTINUE" button when finished.

Product: Dedicated Internet - Basic Plan w/Router

Enter order contact information.

604j

602j

First name Last name

Phone number

Enter your service address.

606j

Address 1

Address 2

City

State Zip Code

Configuration Parameters

List your existing customer premise equipment, if known

Fig. 6j

10/05/180

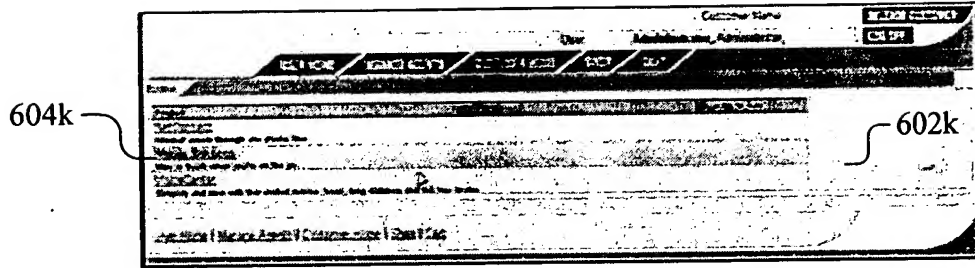


Fig. 6k

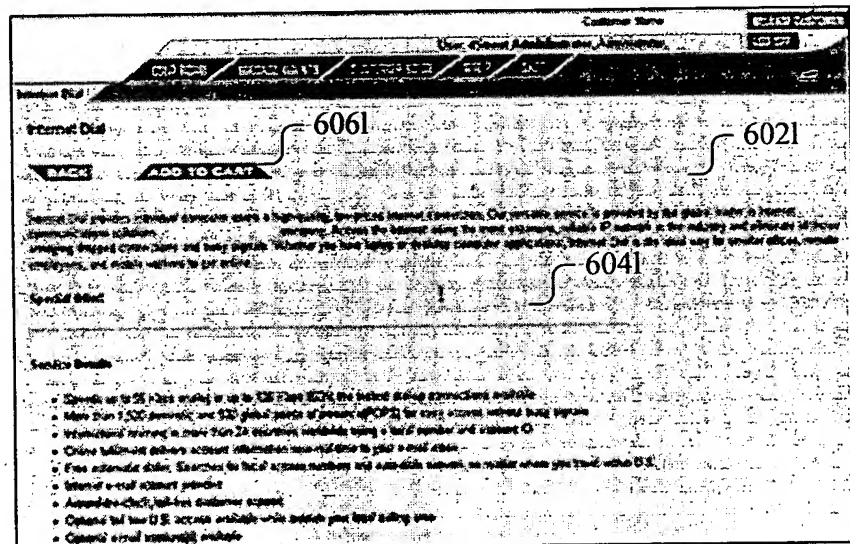


Fig. 6l

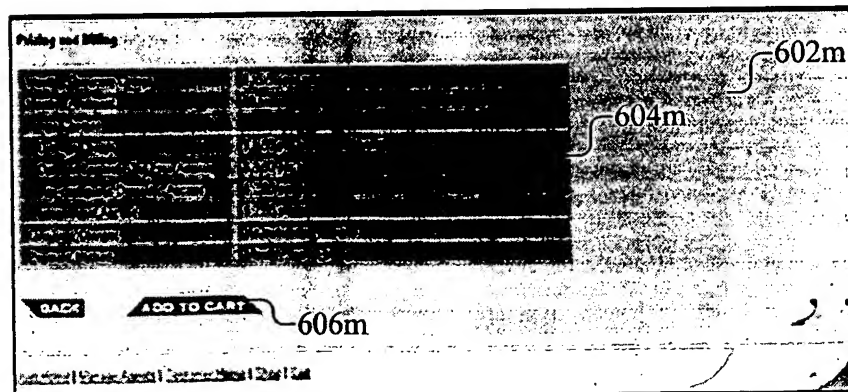


Fig. 6m

10/05/180

Customer Name: [REDACTED] RELEASE CUSTOMER LOG OFF

USER HOME MANAGE ACCOUNT CUSTOMER HOME HELP CART

SHOPPING CART

Instructions:
Please verify that the following items are correct. To change the quantity of any item, simply change the number in the "New Qty" column and click "UPDATE".
To remove an item, click the "REMOVE" button for the corresponding item.

Item	Current Qty	New Qty	Remove
Dedicated Internet - Basic Plan w/Router - 1.000000	1	1	REMOVE

Empty Items Update Shop More Checkout

User Home | Manage Account | Customer Home | Shop | Cart

Fig. 6n

Customer Name: [REDACTED] RELEASE CUSTOMER LOG OFF

USER HOME MANAGE ACCOUNT CUSTOMER HOME HELP CART

ORDER DETAIL

Order #: 1001972
Date Ordered: [REDACTED]
Status: Submitted
Contact Name: [REDACTED]
Contact Telephone: [REDACTED]
Last Modified User: [REDACTED]

Order Price: [REDACTED]
Order Price Status: [REDACTED]
RASP ID: [REDACTED]
IDPlan Number: [REDACTED]
Assigned ID: None Selected
Promo Code: [REDACTED]

Item	Current Qty	New Qty	Remove
5 Lines Extensionless Private Wired Plan - Submitted	1	1	REMOVE

Total: \$24.75 \$24.95

BACK PREVIOUS NEXT UPDATE NOTES

User Home | Manage Account | Customer Home | Shop | Cart

Fig. 6o

Customer Name: [REDACTED] RELEASE CUSTOMER LOG OFF

USER HOME MANAGE ACCOUNT CUSTOMER HOME HELP CART

ORDER STATUS HISTORY

Instructions:
Please review information. When you are finished please click on the "CANCEL" button.
Fill up appropriate instructions below.

Order number: [REDACTED]
Current Status: Submitted
Company Name: [REDACTED]
Change Status to: [REDACTED]

Order Price	Order Price Status	Order Price	Order Price
Submitted	YES		

SAVE AND SEND SAVE AND NOT SEND CANCEL

User Home | Manage Account | Customer Home | Shop | Cart

Fig. 6p

10/57/80

Customer Name: [] Date: []

NEW EDIT DELETE PRINT F5 F6

NO. [] 604q

CO. [] 602q

SUBJECT: []

EMAIL TO: []

[] 606q

Fig. 6q

Customer Name: [] Date: []

NEW EDIT DELETE PRINT F5 F6

MCD INFORMATION: [] 604r

SERVICE LOCATION: [] 606r

PRODUCT: [] 608r

[] 602r

[] 610r

Fig. 6r

Customer Name: [] Date: []

NEW EDIT DELETE PRINT F5 F6

MCD TYPE: [] 604s

CUSTOMER NAME: [] 602s

BILL NAME: []

CONTACT FIRST NAME: []

CONTACT PHONE: []

SERVICE LOCATION: []

PRODUCT: [] 606s

RETURN COMMENTS: []

[] 606s

Fig. 6s

10/05/180

Customer Name: [REDACTED]

WCD BY FAX

WCD successfully printed.

WCD # 604t

Company Name: [REDACTED]

Company Billing # [REDACTED]

Service Location: [REDACTED]

Contact First Name: [REDACTED]

Contact Phone # [REDACTED]

Contact By: [REDACTED]

Contact Modified By: [REDACTED]

Contact: [REDACTED]

Order Prio: [REDACTED]

WCD Page: [REDACTED]

WCD Status: [REDACTED]

WCD Note: [REDACTED]

Contact Last Name: [REDACTED]

Contact E-mail: [REDACTED]

Status: [REDACTED]

Status Modified: [REDACTED]

Assigned To: [REDACTED]

602t

606t

608t

WCD # 608t

WCD Status: [REDACTED]

WCD Note: [REDACTED]

Contact Last Name: [REDACTED]

Contact E-mail: [REDACTED]

Status: [REDACTED]

Status Modified: [REDACTED]

Assigned To: [REDACTED]

WCD # 606t

WCD Status: [REDACTED]

WCD Note: [REDACTED]

Contact Last Name: [REDACTED]

Contact E-mail: [REDACTED]

Status: [REDACTED]

Status Modified: [REDACTED]

Assigned To: [REDACTED]

WCD # 602t

WCD Status: [REDACTED]

WCD Note: [REDACTED]

Contact Last Name: [REDACTED]

Contact E-mail: [REDACTED]

Status: [REDACTED]

Status Modified: [REDACTED]

Assigned To: [REDACTED]

Fig. 6t

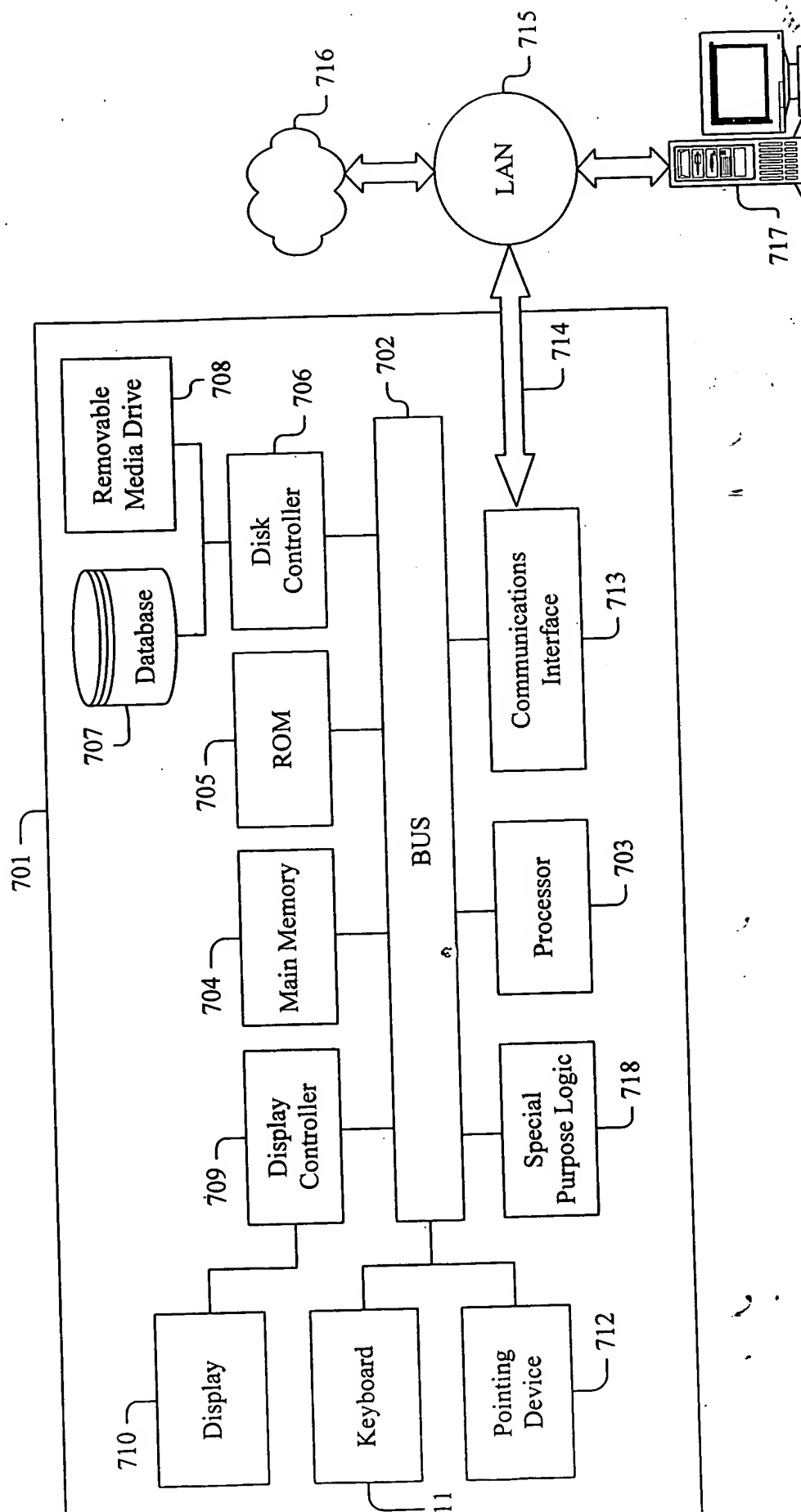


Fig. 7